

## Gillian Carson-Jones

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**From:** Gillian Carson-Jones  
**Sent:** Wednesday 07 October 2020 12:40  
**To:** Gillian Carson-Jones  
**Subject:** Annexe 5 new

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**From:** Jeanette Guy  
**Sent:** Wednesday 07 October 2020 10:25  
**To:** Paul Hughes  
**Cc:**  
**Subject:** FW: Farnham Castle - Licensing Act 2003 - New Application

Dear Paul

Following our discussions yesterday, I would confirm that to promote the prevention of public nuisance I have agreed the conditions below as part of the operating schedule on the licence. Mr Hamilton is aware that if justified complaints arise in the future it might be we call for a review of the licence to enforce the conditions.

1. Noise from the premises shall not unreasonably disturb other people.
2. If the Council receives justified complaints about noise that cannot otherwise be resolved a noise limiting device(s) must be installed at the premise and maintained in such a manner as to control all sources of amplified music and speech at the premises. The device must be:
  - Used at all times during the entertainment;
  - Set at a level agreed in writing with the Council; and
  - Sealed in a manner, which is tamper proof
3. No music or speech shall be replayed via external speakers other than for events detailed in Condition 4.
4. There shall be no more than 12 external events per year involving amplified speech and music, excluding events held in the Rose Garden/Keep with the occasional amplified speech only. The 12 external events/activities involving amplified speech and music shall finish by 22:00 hours, other than on 3 of the 12 occasions a year when they shall finish by 23:00 hours. There shall be no more than 2 of these external events in any 4 week period, unless otherwise agreed in writing with the Licensing Authority.
5. Prominent, clear and legible notices must be displayed at all exits requesting the public to respect the needs of local residents and to leave the premises and the area quietly.
6. There shall be no more than 18 events involving fireworks a year, and fireworks must be low impact (low noise) fireworks. Fireworks displays shall finish by 22:00 hours and last no more than 6 minutes. Otherwise, except for the Heritage Open day held once a year, no explosives, pyrotechnics and fireworks of a similar nature, which could cause disturbance in surrounding areas, shall be used without first obtaining written consent from the Licensing Authority.
7. The DPS or a nominated representative shall receive and respond to complaints of noise and anti-social activities throughout the duration of all entertainment and during the time that patrons are leaving the premises.
8. Staff must be given adequate training to ensure they keep noise levels to a minimum when leaving the premises.

9. The DPS or nominated representative shall take reasonable measures to make sure noise levels are checked/monitored outside nearby dwellings during external entertainment involving amplified music or speech detailed in condition 4, as well as at the request of the Licensing Authority in the event of justified complaints. If, as a result of this check/monitoring, it is considered that noise levels are excessive, immediate action shall be taken to reduce the volume of the entertainment to suitable levels, particularly the low frequently bass noise which readily pass through doors and windows, and are most often the principal reason for people complaining of entertainment noise. After, 23:00 hours the license or nominated representative shall aim to ensure noise from entertainment is not audible outside any dwelling in the vicinity.
  
10. In order to minimise anti-social activities in the vicinity of the castle wall by the Great Lawn a safety rail shall be installed and maintained across the low part of the wall to discourage people from sitting on the wall. Staff will also supervise this area when it is in use to try and prevent any anti-social activities occurring.

Please see emails below that demonstrate Mr Hamilton has agreed to these conditions.

Given the above I do not intend to attend Licensing Committee, but, if you have any queries please contact me.

Kind regards

Jeanette

**Jeanette Guy**

*Deputy Environmental Health Manager*

*Waverley Borough Council, Council Offices, The Burys, Godalming, Surrey, GU7 1HR*

*Tel: 01483*

*Email: [www.waverley.gov.uk](http://www.waverley.gov.uk)*

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**From:** Stephen Hamilton  
**Sent:** Wednesday 07 October 2020 08:48  
**To:** Jeanette Guy <  
**Subject:** RE: Farnham Castle - Licensing Act 2003 - New Application

[\*\* This email originates from an external source \*\*]

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Morning Jeanette,

Thanks for the call and email.

I can confirm we are happy with the rework on point 4 and indeed all other points.

Let me know if there is anything else you need from me.

Take care

**Steve Hamilton**

**General Manager**



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**From:** Jeanette Guy <  
**Sent:** 06 October 2020 14:27  
**To:** Stephen Hamilton <  
**Subject:** RE: Farnham Castle - Licensing Act 2003 - New Application

Dear Mr Hamilton

Following a telephone message I left on your telephone, here is the emails I was referring to. I know you were happy with conditions 1 to 3 and 5 to 10. Please confirm you are happy with condition 4 revised, or suggest an alternative.

The Licensing Team are chasing me for an answer asap. If we can agree something (I am sure we can) the report to Members will advise EH have no objections.

Please get back to me.

Thanks

Jeanette

**Jeanette Guy**  
*Deputy Environmental Health Manager*  
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**From:** Jeanette Guy  
**Sent:** Tuesday 17 March 2020 14:37  
**To:** Stephen Hamilton <  
**Subject:** RE: Farnham Castle - Licensing Act 2003 - New Application

Dear Mr Hamilton

Thank your email. I suggest the following amendment to condition 4 which I hope will be satisfactory.

4. There shall be no more than 12 external events per year involving amplified speech and music, excluding events held in the Rose Garden/Keep with the occasional amplified speech only. The 12 external events/activities involving amplified speech and music shall finish by 22:00 hours, other than on 3 of the 12 occasions a year when they shall finish by 23:00 hours. There shall be no more than 2 of these external events in any 4 week period, unless otherwise agreed in writing with the Licensing Authority.

Please can you confirm you are satisfied with these amendments, or suggest an alternative wording for our consideration.

Please get back to me as soon as possible.

Kind regards

Jeanette

**Jeanette Guy**

*Deputy Environmental Health Manager*

*Waverley Borough Council, Council Offices, The Burys, Godalming, Surrey, GU7 1HR*

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**From:** Stephen Hamilton <

**Sent:** Monday 16 March 2020 14:24

**To:** Jeanette Guy < **Subject:** RE: Farnham Castle - Licensing Act 2003 - New Application

**[\*\* This email originates from an external source \*\*]**

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Hello Jeanette,

I hope you are well.

One point on your email that has just been questioned by my team is around point 4 and especially the point of amplified speech. Only 12 might prove an issue for the board to approve as it may also have an impact on corporate summer events.

For instance, we have 1 or 2 corporate BBQ's where the boss wants a microphone to do a quick thank you speech and occasionally this has happened in the rose garden. We also get the re-enactment society using a microphone at the Heritage Open Day to talk the visitors through the displays.

Could this point be looked at again or relaxed slightly, especially as we have said that we are more than happy to remove any outdoor music or speech after 10pm in line with a local council objection.

Fell free to call if it's easier and hopefully we can speak soon.

**Steve Hamilton**

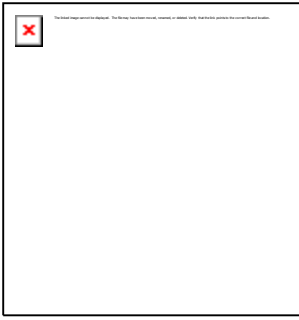
**General Manager**



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**From:** Jeanette Guy <  
**Sent:** 11 March 2020 20:11  
**To:** Stephen Hamilton <  
**Subject:** Farnham Castle - Licensing Act 2003 - New Application

Dear Mr Hamilton

Following our discussions yesterday, I would confirm that to promote the prevention of public nuisance we agreed the conditions below on your licence.

I am satisfied these measures will limit impacts on neighbours, and I will be able to withdraw my objection to your licence application. I would also advise you that if justified complaints arise in the future it might be we call for a review of your licence to enforce these conditions.

1. Noise from the premises shall not unreasonably disturb other people.
2. If the Council receives justified complaints about noise that cannot otherwise be resolved a noise limiting device(s) must be installed at the premise and maintained in such a manner as to control all sources of amplified music and speech at the premises. The device must be:
  - Used at all times during the entertainment;
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could cause disturbance in surrounding areas, shall be used without first obtaining written consent from the Licensing Authority.

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Please get back to me as soon as possible (by close of play tomorrow would be helpful) to confirm you agree to these conditions being attached to your licence, or if you have any other suggestions.

If you have any queries regarding the above please contact me.

Kind regards

Jeanette

**Jeanette Guy**

*Deputy Environmental Health Manager*

*Waverley Borough Council, Council Offices, The Burys, Godalming, Surrey, GU7 1HR*

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